

# PREPARING FOR A NEW TILE ROOF



**Your new roof is almost here! Please review the important notes below to be ready!**

- **WEATHER DELAYS** – Poor weather conditions may interfere with our installation schedule.
- **COMMUNICATION** – On the day of roof installation, our Project Foreman typically previews the project with you in person. If you are unable to be home, that is ok. However, please provide the best contact information in case of an emergency.
- **ACCESS** – Please remove vehicles from the driveway to allow space material delivery. If you need to use a garaged vehicle during the roof process, please remove it from the garage prior to our work. Where possible, roofing materials will be staged on the rooftop. We often need access around the entire home, including electrical outlets and a water source. Please remove any items around the property that could be damaged by falling debris or overspray (trailers, patio furniture, potted plants, yard equipment, grills, etc). The roofing crew does not typically need access inside your home and will not do so without permission.
- **SAFETY FIRST** – Keep children and pets away from the work area while the job is in progress. Worker's Compensation Insurance covers only our workers during the project.
- **PROTECT ITEMS FROM VIBRATION** – For your safety, we ask that you remove small objects and anything breakable from shelves or exterior walls as vibration can knock these over.
- **NOISE** – Construction work can be loud, such as noise from hammers, saws, and blowers. If you have family members or pets that are sensitive to noise or vibration, please make arrangements to temporarily adjust/relocate.
- **WOOD REPLACEMENT** – Unfortunately, we may not know if plywood will need to be replaced until we remove the singles. We will promptly document and communicate any changes in scope of work or pricing if wood/plywood is to be found moldy, rotted, or damaged.
- **DEBRIS** – Many nails will be pulled during the removal of the old roof. Tarps are used to catch most of the falling debris. During and After the project, we will sweep the area with a large magnet. We hope to pick up all debris but occasionally miss a few stray materials.
- **INTERIOR CEILINGS / SHEETROCK** – The roof replacement process causes vibration that may lead to minor issues to adjacent surfaces, such as “nail pops” where drywall texture is released from drywall nail heads. Vaulted ceilings are especially susceptible because the sheetrock is nailed directly to the bottom of the roofing framework.
- **WIRING AND LINES** – Building codes require at least 4-inches of space between plumbing/electric lines and the roof decking/framework. If you know of any improperly installed lines, please advise immediately. While we often identify misplaced lines during the inspection process, it is not always possible. We cannot assume responsibility for damaged lines if they were improperly installed.
- **SATELLITE DISHES / ANTENNAE** – The roofing crew may need to disconnect roof mounted communications devices. Re-connections often result in no change in reception quality. However, if you notice a lower quality signal after the project, please contact your service provider to schedule a realignment. Forward your paid invoice for reimbursement consideration.
- **UPON COMPLETION** – When the roof installation is complete, we will walk and document the project and address any concerns you may have. We ask that you sign a Certificate of Completion and promptly arrange payment for any outstanding monies.

**For any concerns, please call us at 800-898-ROOF**